

## *Hotel Reservations – How to Make Them*

**Make your reservation(s), using ONE of the following methods:**

### **ON-LINE**

Go to [mants.com](http://mants.com), select HOTELS and then scroll down to MAKE HOTEL RESERVATIONS. You will find the list of participating hotels and their rates on this page as well.

### **BY PHONE**

Call 800-282-6632 (toll free) or for international calls, 410-837-4636. Reservation coordinators are available Monday-Friday, 8:30 am - 5:30 pm EST.

### **HAVE QUESTIONS**

For general inquiries, reservation questions, or block requests, use the numbers above or e-mail: [conventionhousing@baltimore.org](mailto:conventionhousing@baltimore.org)

### **HOTEL REWARD POINTS**

If you have Hilton Honors, Marriott Bonvoy, World of Hyatt, Sonesta Travel Pass, or any other type of hotel reward points, enter your account number when booking your room for MANTS!

### **CONFIRMATIONS**

The Visit Baltimore Housing Bureau will send you a reservation confirmation. Review it carefully for accuracy. If you do not receive your confirmation via e-mail or mail within 14 days after making your reservation, contact the housing bureau directly at the numbers listed above.

### **ROOM RATES/TAXES**

Hotels offer discounted room rates for MANTS as long as inventory is available. By booking through the housing bureau, you can guarantee availability and your rate. Be sure to book your reservation early to get your hotel of choice. By booking through other means, you may be charged significantly higher rates. All rates are per room night and are subject to applicable taxes. Some hotels may charge additional fees for rooms with more than two occupants.

### **DEPOSITS**

All hotels require a credit card guarantee of one night's room and tax with each reservation request. Requests received without a credit card guarantee cannot be processed.

### **HOTEL ROOM CANCELLATION POLICY**

Hotel room reservation cancellations are subject to the policy of each participating hotel. These policies are available on the hotel website or through the housing bureau.