

## Attendee FAQ

The questions and answers below are focused on the most often asked questions about attending MANTS.

### What are the show dates?

Wednesday, January 11 - Friday, January 13, 2023

### What are the show hours?

January 11 and 12 (9am - 5pm)

January 13 (9am - 2 pm)

### What does it cost to attend?

\$20 per person through Friday, December 2, 2022

\$30 per person beginning December 3 and onsite

*The MANTS registration fee is for all three days, not per day.*

### What is the registration cancellation policy?

Badge substitutions may be made, at no charge, online through your registration account, on-site at the show, or by calling CDS at 508-743-0507. On site, if the badge has not been printed, you can go to the Assisted Registration Counter in the Pratt Street West Registration Lobby and request a replacement. There are no refunds unless the show is canceled.

### When can I expect to receive my registration badge in the mail?

**NEW FOR MANTS 2023 - MANTS Badges will not be mailed for the 2023 show.**

ALL badges must be picked up on-site beginning at 11 am on Tuesday, January 10. We plan to have a satellite registration station in the lobby of the Baltimore Hilton as well.

Unique emails must be used to ensure that registrants receive their proper badge. Anyone registering multiple people with a single email will receive all the confirmations, reminders, and associated communications for those registered badges. Likewise, all badges registered to a single email will be printed all at once on-site and the individual, not MANTS, is responsible for the distribution of those badges.

Please share this message with your staff and anyone who is registering or registering staff for your company.

### **Where can I park and how much does it cost?**

MANTS runs a complimentary shuttle on show days from Lot C at the Camden Yards Sports Complex. Lot Rates for cars run from \$10 to \$25 per day depending upon your arrival dates. The Lot C rates and shuttle schedule can be found on the travel page at [mants.com](https://mants.com).

In addition, MANTS has engaged Spot Hero, a digital platform that connects drivers looking to reserve and pay for parking spaces with parking lots, parking garages and valet services. Download the Spot Hero app or book ahead on [mants.com](https://mants.com).

If you prefer to go at it alone, there are many hotel and independently owned parking garages and surface lots around the city -too many for us to know the rates and locations of each. These can be found using most any wayfinding app.

### **Does MANTS have a hotel room block?**

Yes. MANTS contracts with up to nine hotels, each within walking distance of the Baltimore Convention Center, at all different price points to meet the needs of our attendees. To get the MANTS discounted rates, you need to make reservations online at [mants.com](https://mants.com) or by calling the Visit Baltimore Housing Bureau at 800-282-6632.

Do not fall prey to housing scams. No one from MANTS or the Housing Bureau will contact you about making reservations for the show. You will only be contacted if you contact the Housing Bureau first.

### **Where can we rent items for people with need?**

MANTS has a limited number of battery-powered scooters available at the show office for use by attendees on a first-come, first-served basis. These are complimentary, but you must leave a driver's license or photo ID to obtain a scooter. If you need the scooter for more than one day, then we ask that you rent or bring your own, which you may store and charge at the show office overnight. If you need local rental information, please contact the MANTS Office at 410-296-6959, before Friday, December 16 to ensure we can be of assistance.

### **Are there any pandemic restrictions or mandates in Baltimore City?**

As of September 20, 2022, there are no pandemic related restrictions or mandates of any kind in Baltimore City or at the Baltimore Convention Center.

The health and well-being of everyone are of utmost importance, and just as in the past, MANTS continues to work with our allied business partners from the Baltimore Convention Center, Visit Baltimore, Shepard Exposition Services, and hotel partners to

follow the best health and safety practices possible to ensure we have a successful event.

If there are any changes to the Baltimore City health Policies, registrants will be notified via email and announcements will be posted on [mants.com](https://mants.com).

### **What are the future show dates?**

2024 - JANUARY 10-12 • 2025 - JANUARY 8-10

### **How do I get more information about MANTS?**

Our website, [www.mants.com](https://www.mants.com), is the best place to start. We are always glad to talk about MANTS and also welcome your phone calls at 410-296-6959. You may also email questions to [info@mants.com](mailto:info@mants.com).

After Friday, January 6, and beginning Monday, January 9, 2023, you must contact MANTS using our convention center show office phone number, 410-649-7472.

The main **MANTS OFFICE WILL BE CLOSED**, there is no answering machine, and **WE WILL NOT BE CHECKING EMAIL.**

**If you need to reach show management or the office, you must call 410-649-7472.**