

## **Attendee FAQ**

The questions and answers below are focused on the most often asked questions about attending MANTS. But it would be shortsighted not to address the pandemic at the outset.

We are fully planning on MANTS being held in-person at the Baltimore Convention Center in January 2022 and we look forward to having everyone together.

The health and well-being of everyone are of utmost importance and we are working diligently with our allied business partners from the Baltimore Convention Center, Visit Baltimore, Shepard Exposition Services, and hotel partners to implement the best health and safety practices possible to ensure we have a successful event where everyone feels safe while conducting business. The MANTS website is replete with information and links on our health and safety practices and our commitment to safety.

We ask all participants use these resources and adhere to these practices so that everyone can have a safe and enjoyable experience.

### **What are the show dates?**

Wednesday, January 5 - Friday, January 7, 2022

### **What are the show hours?**

January 5 and 6 (9am - 5pm)

January 7 (9am - 2 pm)

### **What does it cost to attend?**

\$20 per person through Wednesday, December 1, 2021

\$30 per person beginning December 2 and onsite

*The MANTS registration fee is for all three days, not per day.*

### **What is the registration cancellation policy?**

Badge substitutions may be made online through your registration account up until the mailing deadline of December 1. After, you must turn in the unwanted badge and request a replacement at the Badge Correction Counter in the Pratt Street West Registration Lobby. There are No Refunds unless the show is cancelled.

### **When can I expect to receive my registration badge in the mail?**

If you register before Wednesday, December 1, your badge will be mailed to you unless you requested to pick your badge up onsite. If you registered beginning December 2, you would need to pick up your badge(s) onsite at Pre-Registered Xpress in either the Pratt Street or Charles Street registration lobbies. Only Pratt Street Reg is open on Tuesday.

International and Press badges will not be mailed. Please pick up your badge(s) onsite at Pre-Registered Xpress.

Badges are required to be worn by Attendees at all times. No one will be admitted to the Trade Show Floor without a badge.

### **Where can I park and how much does it cost?**

MANTS runs a complimentary shuttle on show days from Lot C at the Camden Yards Sports Complex. Lot Rates for cars run from \$10 to \$25 per day depending upon your arrival dates. The Lot C rates and shuttle schedule can be found on the travel page at [mants.com](http://mants.com).

In addition, MANTS has engaged Spot Hero, a digital platform that connects drivers looking to reserve and pay for parking spaces with parking lots, parking garages and valet services. Download the Spot Hero app or book ahead on [mants.com](http://mants.com).

If you prefer to go at it alone, there are a large number of hotel and independently owned parking garages and surface lots around the city -too many for us to know the rates and locations of each. However, these can be found using most any wayfinding app on your smartphone.

### **Does MANTS have a hotel room block?**

Yes. MANTS contracts with up to nine hotels, each within walking distance of the Baltimore Convention Center, at all different price points to meet the needs of our attendees. To get the MANTS discounted rates, you need to make reservations online at [mants.com](http://mants.com) or by calling the Visit Baltimore Housing Bureau at 800-282-6632.

### **Where can we rent items for people with need?**

MANTS has a limited number of battery-powered scooters available at the show office for use by attendees on a first-come, first-served basis. These are complementary, but you must leave a driver's license or photo ID to obtain a scooter. If you need the scooter for more than one day, then we ask that you rent or bring your own, which you may store and charge at the show office overnight. If you need local rental information, please contact the MANTS Office at 410-296-6959, before Friday, December 17 to ensure we can be of assistance.

### **What are the future show dates?**

2023 - JANUARY 11-13

2024 - JANUARY 10-12

### **How do I get more information about MANTS?**

Our website, [www.mants.com](http://www.mants.com), is always the best place to start. But we are always glad to talk about MANTS and welcome your phone calls at 410-296-6959. You may also email questions to [info@nants.com](mailto:info@nants.com).

After Friday, December 31, and beginning Monday, January 3, 2022, you must contact MANTS using our convention center show office phone number, 410-649-7472.

The main **MANTS OFFICE WILL BE CLOSED**, there is no answering machine, and **WE WILL NOT BE CHECKING EMAIL.**

**If you need to reach show management or the office, you must call 410-649-7472.**